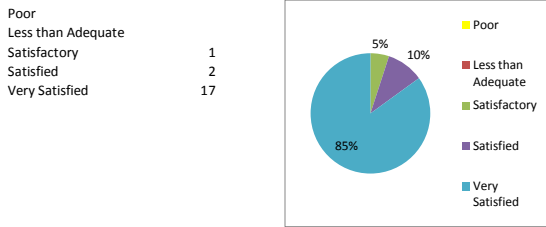
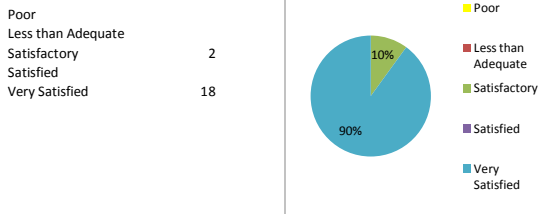


FY: 2016

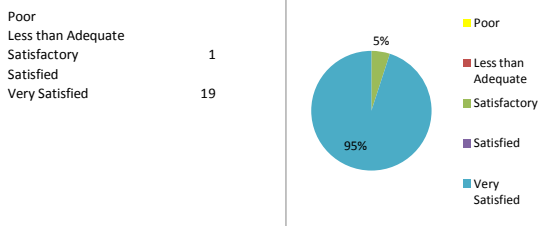
**Q. 1 Were you satisfied with how NSFC staff treated you during your interaction?**



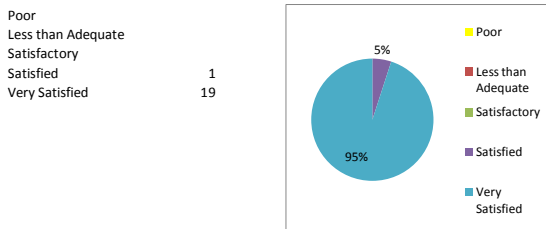
**Q. 2 Was NSFC staff professional?**



**Q. 3 Did NSFC staff attend to your needs, questions, and concerns?**



**Q. 4 If applicable, did NSFC staff turn in all information or reports in a timely manner? Would you continue to work with NSFC in the future?**



**Q. 5 What is NSFC doing well?**

The NSFC staff are very well into the well being of the kids  
 Helping Kids that need help in life  
 Good at teaching CPR  
 Doing very good  
 Doing very good  
 Timely  
 Maintain communication with teacher via telephone or email  
 After hour intake worker appear to know FFA's foster homes well & can easily let me know if there is a home or not that can meet my child/children's needs & accommodation  
 Great information given  
 Very clear and gives great information  
 Did very great at explaining all the steps to become a foster parent

**Q. 6 What improvement can be made by NSFC?**

They are very nice. Nothing to improve.  
 More advertisement  
 None  
 I was a bit alarmed that we didn't get an invite to the party where kids received the gifts. Not as good of communication this year.  
 Possible classroom visits  
 Not always able to reach social worker after hours in a timely manner  
 Nothing, I am very satisfied  
 Extra practice, one on one observation of procedures